

# 1. LOGIN TO BKT SMART

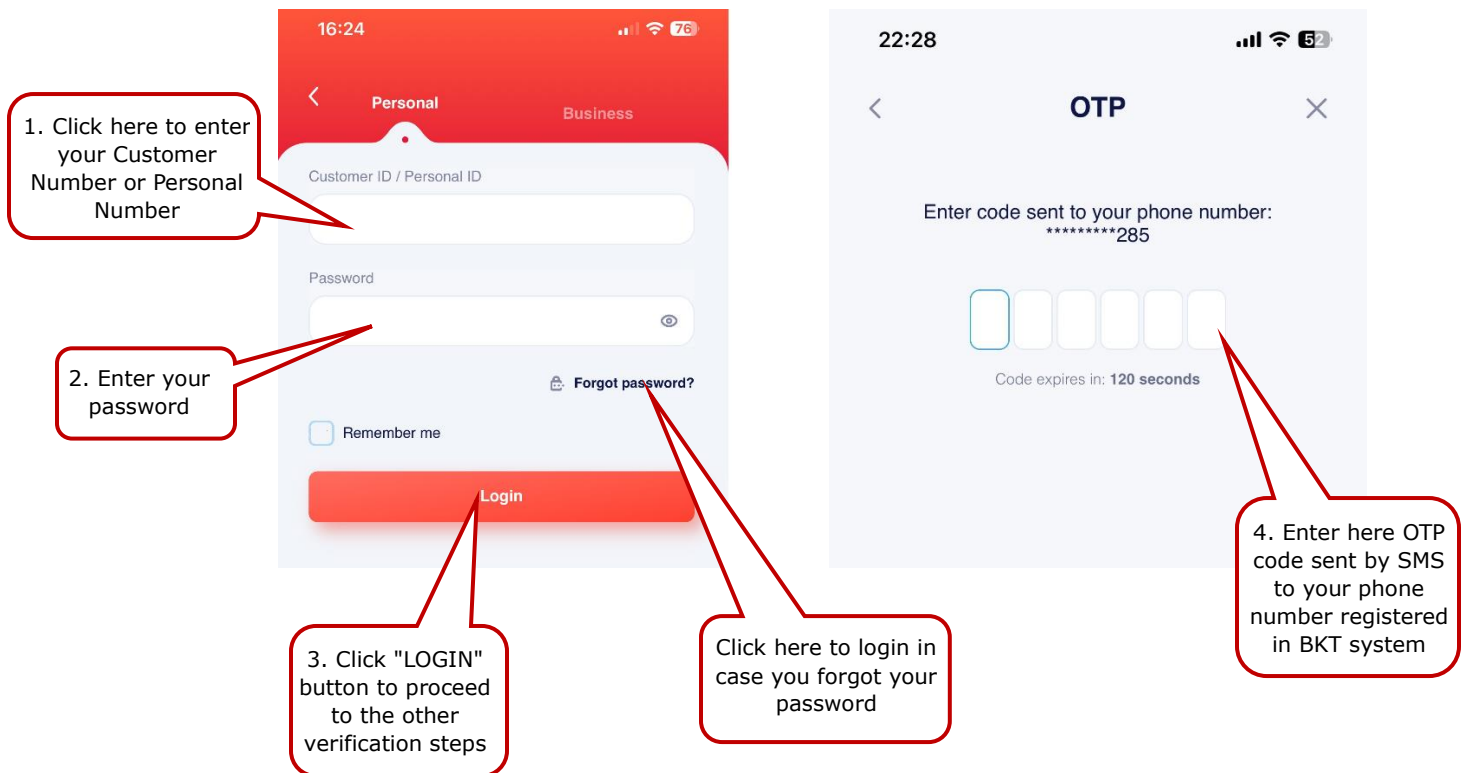
After completing the registration process, you can login to BKT Smart through your Customer Number or Personal ID Card Number and other options as below:

## 1.1 Login with Customer Number or Personal Number, Password and One-Time Password (OTP)

To login to BKT Smart you will need:

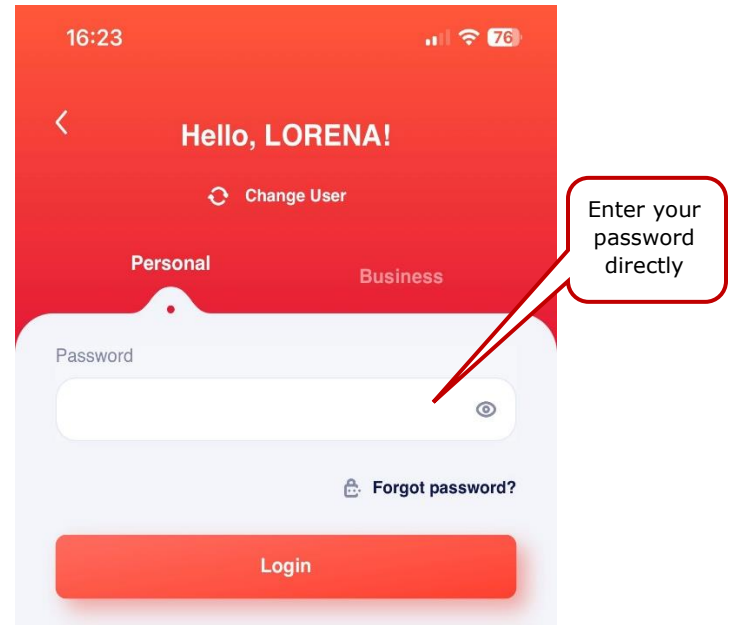
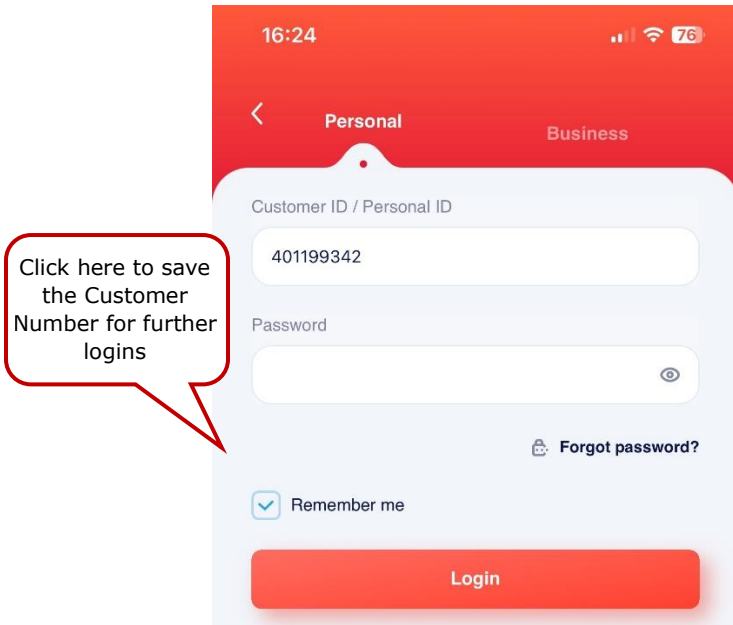
- Customer number (a 9-digit number given by a BKT employee when you opened an account number in BKT) or your personal identity card number
- Password (created during registration steps);
- One time password (OTP)

Once you click BKT Smart icon click LOGIN to move to the next step:



## 1.2 Login to BKT SMART without entering a Customer Number or Personal Number

Click "Remember Me" button to save the "Customer Number" or "Personal Number". It is not necessary to enter Customer Number or Personal Number to the future logins.

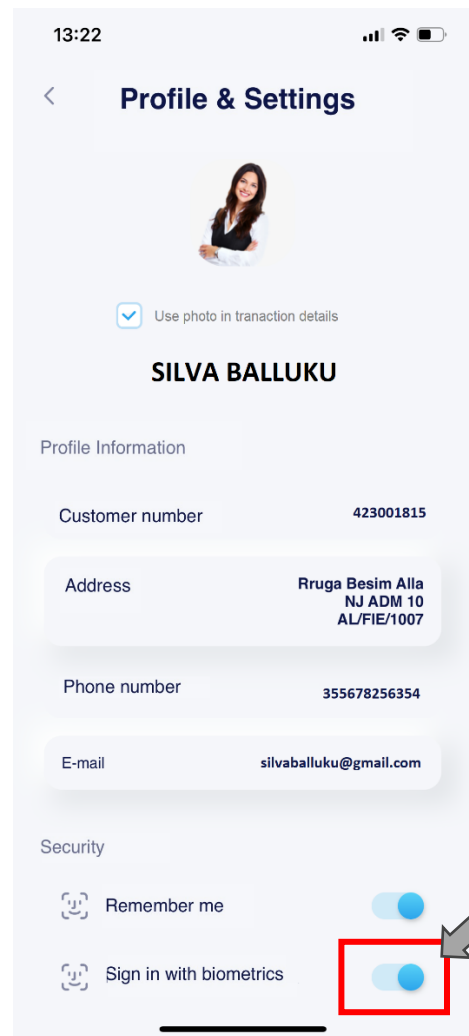
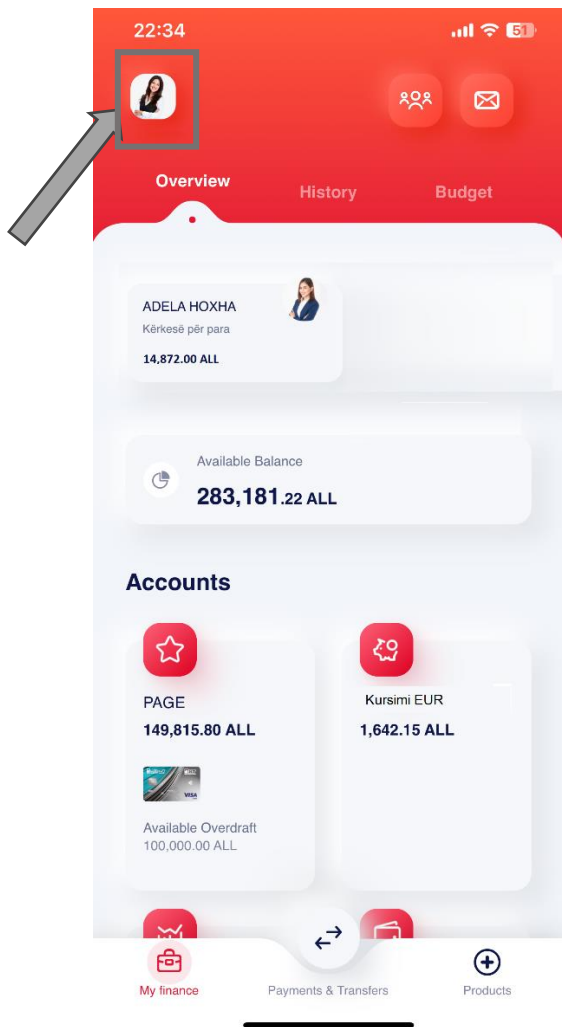


### 1.3 Login to BKT SMART without entering the password.

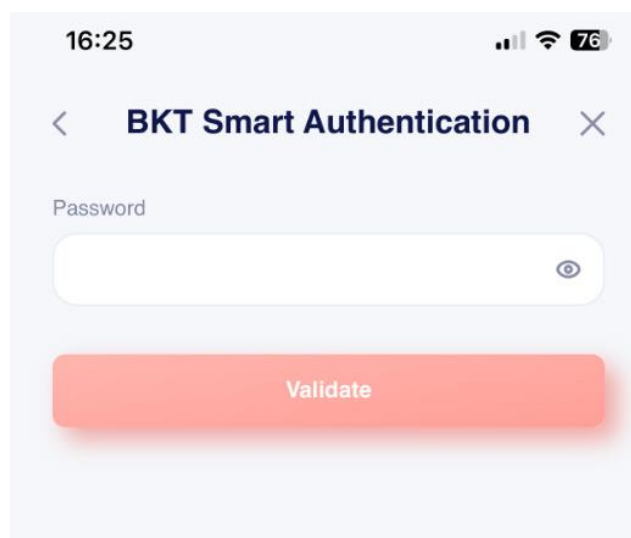
Another way to login to BKT Smart is through the biometric data previously registered on your device. Biometric data means fingerprint or face scan for mobile devices that provide these types of identification.

Activation of biometric data is done only After logging in in BKT Smart before and activated this option through the following steps:

- After logging in in to BKT Smart, click on your Profile (icon on the top of the page, on the left)
- Click the activation button next to the "Sign in with biometrics" button

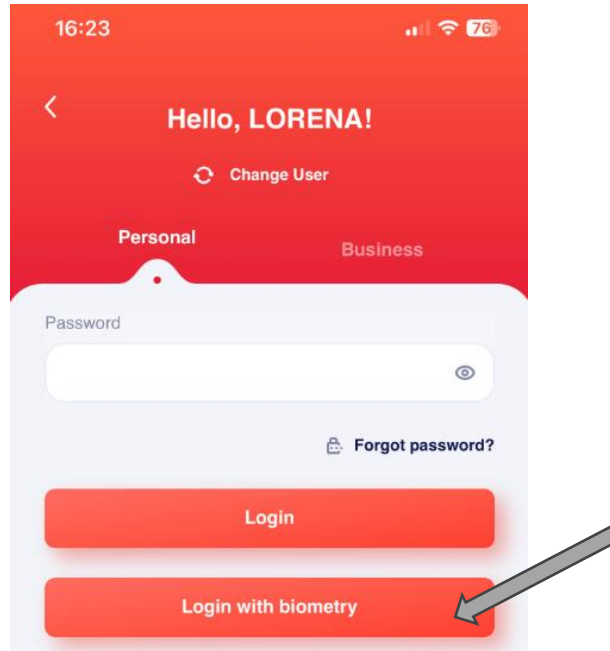


- Enter your password and click VERIFY
- Scan your fingerprint/ face and you will receive the confirmation message on activating this option



After passing the activation step, on the first page directly click LOGIN and:

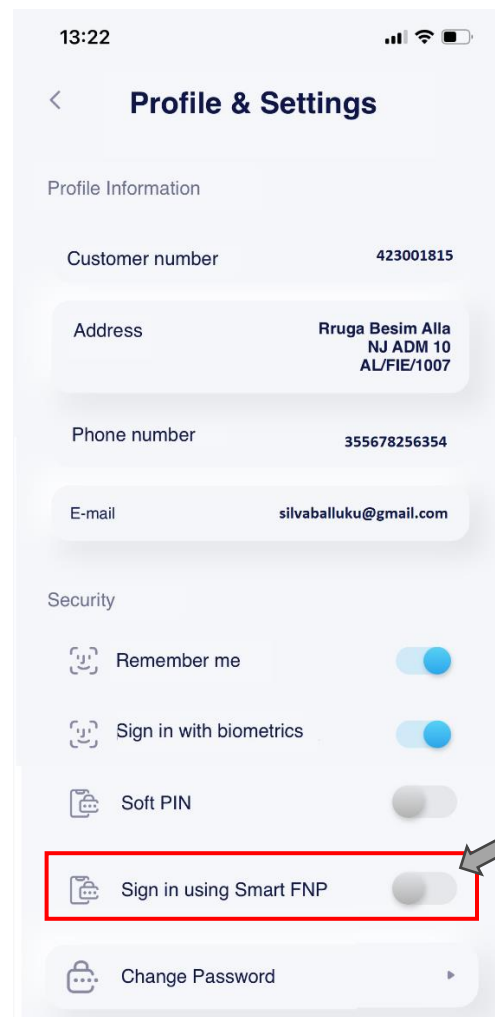
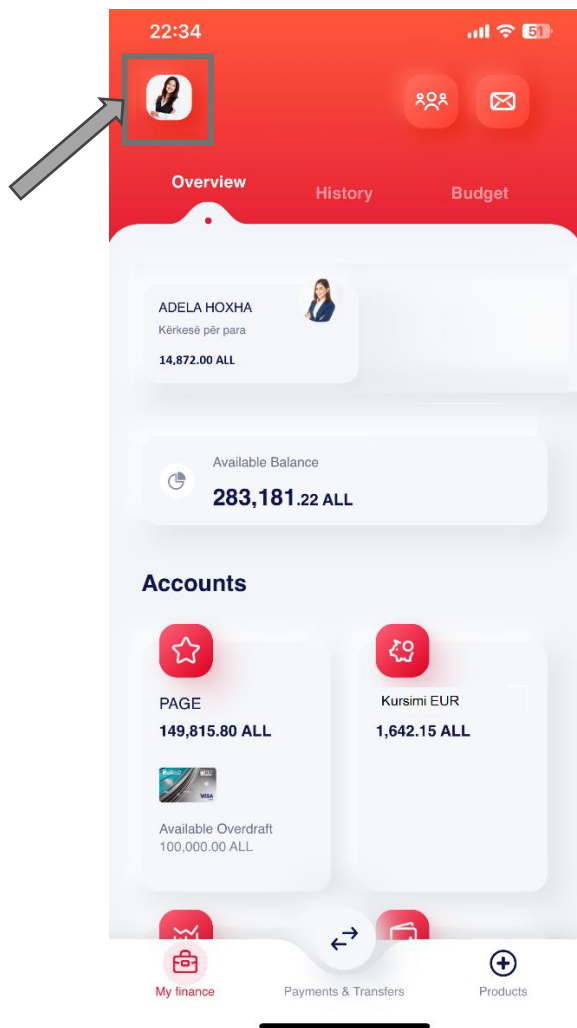
- Click on "Login with biometry"
- Scan your fingerprint/ face,
- Enter the OTP (one time password) sent to the phone number you have registered in BKT system,



#### **1.4 Login to BKT SMART without entering OTP (one time password) that is sent via SMS**

Activation of Smart OTP is done only after you have previously logged in to BKT Smart and activated this option through the following steps:

- After logging in in to BKT Smart, click on your Profile (icon on the top of the page, on the left)
- Click the activation button next to the "Sign in using Smart FNP" button and you will receive a confirmation message on the activation of this option.



After passing the activation step, on the first page directly click LOGIN and:

- Click on "Login with biometry"
- Scan your fingerprint/ face
- OTP will be automatically validated and you will login directly to BKT Smart

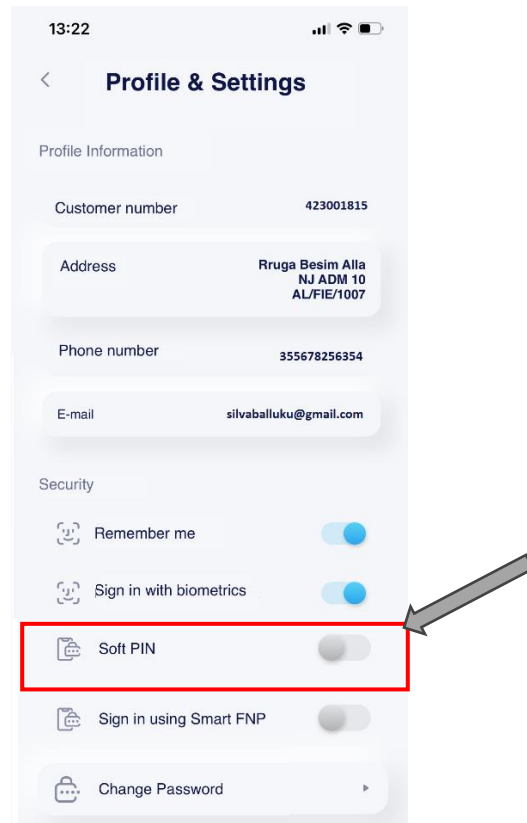
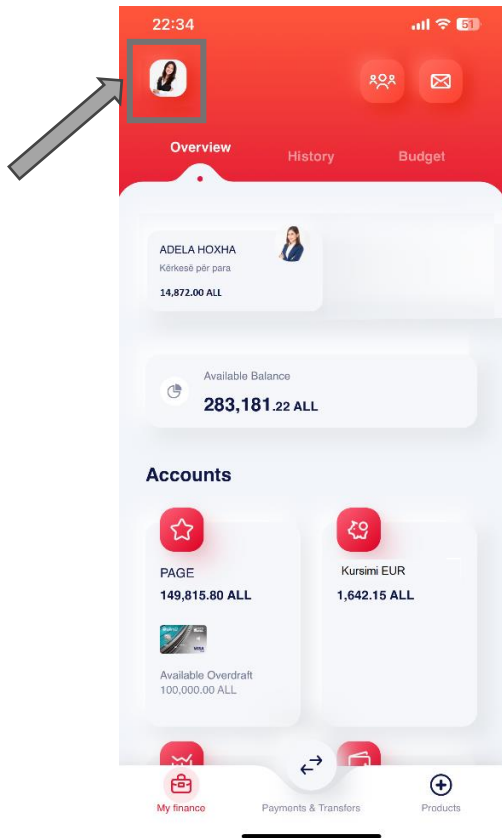
### **1.5 Login to BKT SMART and Internet Branch without entering OTP (one time password) that is sent via SMS**

**Soft PIN** is an all-in-one multifactor authentication solution that provides a method of phone validation. By activating it, you enroll the device to automatically recognize the password (PIN) eliminating the manual setting of the One Time Password (OTP). Soft PIN reduces the time spent on the identification process. Soft PIN can also be used for a softer login to Internet Branch.

In the "**Soft PIN**" menu you can get the Soft PIN code at any time or generate a new Soft PIN code.

Activation of Soft PIN is done only after you have previously logged in to BKT Smart and activated this option through the following steps:

- After logging in to BKT Smart, click on your Profile (icon on the top of the page, on the left)
- Click the activation button next to the "Soft PIN"



- Enter your password and click VERIFY
- Enter the PIN Code and click CONTINUE
- Reset the PIN Code
- Select "Save Soft PIN and don't ask me again" if you want Soft PIN to be recognized automatically
- Click CONTINUE and you will receive the confirmation message on activating this option

